



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND DISABILITY SERVICES ADMINISTRATION
PO Box 45600 • Olympia, WA 98504-5600

May 17, 2012

PERSONAL SERVICE AND CERTIFIED MAIL
(7007 1490 0003 4208 1765)

Administrator
Volunteers of America-The Theodora
6559 35th Avenue NE
Seattle, Washington 98115

Boarding Home License #53
Licensee: Volunteers of America

CONTINUED STOP PLACEMENT OF ADMISSIONS
AND REVOCATION OF LICENSE

Dear Administrator:

This letter constitutes formal notice of a continued stop placement of admissions and the revocation of the boarding home license for your boarding home, also known as Volunteers of America-The Theodora, located at 6559 35th Avenue NE, Seattle, Washington, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted in the Laws of 1998, Chapter 272; Revised Code of Washington (RCW) 18.20.190.

The revocation of your boarding home license and continued stop placement of admissions are based on the following violations of the Revised Code of Washington (RCW) and Washington Administrative Code (WAC) found by the department at your home. These deficiencies are more fully described in the enclosed Statement of Deficiencies report completed on May 11, 2012 that is incorporated into this action by reference. Based on the inspection findings, the department has determined that you displayed an inability to care for residents consistent with:

WAC 388-78A-2630 (1)(a)(b) Reporting abuse and neglect.

The licensee failed to ensure staff met the mandated requirement to report allegations of abuse and/or neglect.

11/17/12



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WAC 388-78A-2660 (1)(2)(4) Resident rights.

The facility failed to ensure that two residents were treated with respect.

This is a repeat or uncorrected deficiency previously cited on February 3, 2012.

WAC 388-78A-2730 (1)(a)(b)(c) Licensee's responsibilities.

The licensee failed to oversee the operation of the facility and ensure the proper delivery of services and quality of care to meet minimum licensing requirements. As a result multiple enforcement actions have been imposed on the facility and the facility has been in stop placement since February 13, 2012.

WAC 388-78A-2950 (1)(2)(3)(4)(5) Water supply.

The licensee failed to ensure water temperatures met the regulatory requirements for resident bathing and sanitizing of dishes and laundry.

This is a repeat or uncorrected deficiency previously cited on March 22, 2012 and January 6, 2012.

The revocation of your license is based on the violations of statutes and regulations summarized above, as well as the history of significant, repeated and/or uncorrected violations that demonstrate your home's inability or unwillingness to provide care and services to residents as required by law. If you do not request an administrative hearing as summarized below, the revocation of your license will become final twenty-nine (29) calendar days after your receipt of this letter.

The stop placement of admissions to your boarding home was effective immediately upon notice to you on February 13, 2012, the revocation of your boarding home license is effective immediately upon notice to you on May 17 2012 and certified mail receipt of this letter and the attached Statement of Deficiencies report. The stop placement of admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 18.20.190(4). The stop placement applies to all new admissions, re-admissions, and transfer of residents.

During the continued stop placement, you may not admit any new resident to your boarding home. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the continued stop placement unless you obtain advance approval from the department. You may request such approval by contacting Lois Rasmussen, Field Manager at 253-234-6020.

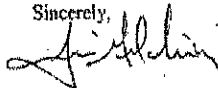
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- Be sent within 10 working days of your receipt of this notice and Statement of Deficiencies report.

A request for informal dispute resolution review will not change the deadline for you to request an administrative hearing. Informal dispute resolution review by the department is not binding in an administrative hearing.

If you have any questions, please contact Lois Rasmussen, Field Manager at 253-234-6020.

Sincerely,



Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services

Enclosure

cc: Robert Ogolsky, Compliance Specialist
RCS Field Manager – District 2 Unit D
RCS Regional Administrator – District 2
HCS Regional Administrator – Region 2
DDD Regional Administrator – Region 2
Washington State Long Term Care Ombudsman
Area Agency on Aging, AAA-King
Medicaid Fraud Control Unit
John Ficker, HCS
HQ Central Files

September 3, 2013

Volunteers of America dba The Theodora
Attn: Administrator
6559 35th Ave NE
Seattle WA 98116

RE: Termination for Convenience
ARC Contract #1112-32262

Dear Contractor:

You are hereby notified that the above referenced contract(s) between you and the Department of Social and Health Services is/are terminated in accordance with the clause entitled "Termination for Convenience". It has come to my attention that your license was voluntarily closed on June 28, 2013.

If you have any questions regarding the termination of this Contract, please contact Annette Curry (360) 725-2417.

Sincerely,

Sandra A. Daniel
Contracts Manager

Copies sent via email:
Linda Moss, RCS RA
Lois Rasmussen, RCS FM
Michelle Bauchman, DDA RA
Adina Angle, DDD Regional PQI Specialist, Reg. 2
Beth Clark, DDD Regional PQI Specialist, Reg. 2
Neil Hallmark, DDD Regional PQI Specialist, Reg. 2
Ann Maxwell, DDD Regional PQI Specialist, Reg. 2
Robert McClintock, Mgr, RCS/BAAU
Jennifer Brascher, RCS/BAAU
April Karreck, SSPS
Lynda DiGiorgio, MSD Rates
Judith Plesha, Residential Resources Program Mgr

